



# Village Voice



## Embrace the possibilities

2950 E. Twelve Mile Rd. • Warren, Michigan 48092 •

February 2020

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### ***Resident Satisfaction Survey: 2020***

The resident satisfaction survey was conducted by telephone this year by Pinnacle Quality Insight. 31 residents or 43% answered the survey. Questions were about *Reasons for Choosing the Community, Areas Appreciated, Recommended Improvements, Rating Eight Topics* and *Service Coordinator*.

This month I will share results for *Rating Eight Topics* that concern different aspects of living here. Scoring is a 5 pt. scale. Our highest score of 91% was for the *Interactions that Residents Have with Staff*. We also received 90% for *Treating Residents with Dignity and Respect*.

Our lowest score of 83% was for *General Response to Problems* while *Safety and Security* received 84%. The combined average was an 87% or a solid B+.

Here are the details in chart form:

	Warren Glenn	%	Letter Grade
Interaction with Staff	4.57	91%	A-
Dignity and Respect	4.48	90%	A-
Rental Process	4.40	88%	B+
Overall satisfaction	4.38	88%	B+
Recommend to Others	4.33	87%	B+
Cleanliness	4.28	86%	B+
Safety and Security	4.20	84%	B
Response to Problems	4.17	83%	B
Combined Average	4.36	87%	B+

Seven people gave us a 100% or an A+. Our lowest survey was five E's and one D. Most surveys were a mixture of A's and B's.

Thank you to all who participated.

Anne Lilla, Administrator



The Village of  
**Warren Glenn**  
A SENIOR LIVING COMMUNITY  
Managed by Presbyterian Villages of Michigan

Look for PVM on:



## A Perfect Marriage?

A man and woman had been married for more than 60 years. They had shared everything. They had talked about everything. They had kept no secrets from each other, except that the woman had a shoebox in the top of her closet that she had cautioned her husband never to open or ask about.

For all of these years, he had never thought about the box, but one day, the woman got very sick and the doctor said she would not recover.

In trying to sort out their affairs, the man took down the shoebox and took it to his wife's bedside.

She agreed that it was time that he should know what was in the box. When he opened it, he found two crocheted dolls and a stack of money totaling \$95,000.

He asked her about the contents. "When we were to be married," she said, "my grandmother told me the secret of a happy marriage was to never argue. She told me that if I ever got angry with you, I should just keep quiet and crochet a doll."

The man was so moved that he had to fight back tears. Only two precious dolls were in the box. She had only been angry with him two times in all those years of living and loving. He almost burst with happiness.

"Honey," he said, "that explains the dolls, but what about all of this money? Where did it come from?"

"Oh," she said. "That's the money I made from selling the dolls."

<p><b>The History of Groundhog Day Comprehension Questions</b></p> 	<p><b>Who brought the Groundhog Day celebrations to America?</b></p> <ul style="list-style-type: none"> <li>• Celts</li> <li>• Irish</li> <li>• Germans</li> </ul> 	<p><b>What state first started Groundhog Day festivities?</b></p> <ul style="list-style-type: none"> <li>• New York</li> <li>• Pennsylvania</li> <li>• New Mexico</li> </ul> 
<p><b>When do we celebrate Groundhog Day?</b></p> <ul style="list-style-type: none"> <li>• February 14th</li> <li>• February 2nd</li> <li>• April 1st</li> </ul> 	<p><b>What creature did the German's originally use to predict spring?</b></p> <ul style="list-style-type: none"> <li>• Squirrels</li> <li>• Badgers</li> <li>• Moles</li> </ul> 	<p><b>What is the famous groundhog's name who predicts the weather each year?</b></p> <ul style="list-style-type: none"> <li>• Phil</li> <li>• Jase</li> <li>• Willie</li> </ul> 

Answers on page 2.

## New Office Procedures for Quarters

The office will sell quarters to residents on Fridays ONLY. We will not sell quarters at any other time of the week. If this is not convenient, you can get quarters at your bank, credit union or grocery store.

## A Reminder of House Rules

### Visitors

A visitor is anyone other than the person(s) who signed the apartment lease. Residents are allowed to have overnight visitors. However, visitors should not stay more than two weeks. Total number of visitors should not exceed a stay of more than 21 days per year. All visitors staying more than 48 hours are to register with management.

### Extended Absence

HUD will allow a resident to keep an apartment for up to 180 days if they are hospitalized or in convalescent care.

Residents must not be absent for more than 60 continuous days for non-medical reasons. If a resident is absent for longer than 60 contiguous days, management may seek possession of unit for abandonment.



The office has a watch, a pair of women's winter gloves, and a bag of clothes from the dryer. If you or a guest have lost one of these items, please come to the office to identify. Also, resident Linda Westphal, #220, has lost a garnet ring.

## First Presbyterian Church of Warren Inclusion Ministry

by Marijo Hockley

*Communion Service*, February 2, 1:00 p.m., Community Room

*Valentine's Party*, February 4, NOTE NEW DATE

Pick up from Warren Glenn, 10:45 a.m. Warren Glenn Residents & Cousino students at 1<sup>st</sup> Church. Make candy crafts and watch *Willy Wonka and the Chocolate Factory* (1971).

*Bible Study*, Thursday, February 6, 1:00 p.m., Community Room. Last week of *Armor of God* study. Lenten Devotional 7-week Bible Study, starts Thursday, February 27, 1:00 p.m. Community Room

*Worship Service*, February 16, 1:00 p.m., Wellness Room

*Movie and Lunch*, February 16, 2:00 p.m., Wellness Room  
Bring a side, movie snacks, or a dessert to share. Main dish provided. Movie – *Grumpier Old Men* (1995) - Sequel

*Ash Wednesday Service*, February 26, 3:00 p.m. Community Room

## Married Four Times

The local news station was interviewing an 80-year-old lady because she had just gotten married for the fourth time.

The interviewer asked her questions about her life, about what it felt like to be marrying again at 80, and then about her new husband's occupation. "He's a funeral director," she answered. He then asked her if she would tell him a little about her first three husbands and what they did for a living.

A smile came to her face and she answered proudly, explaining that she had first married a banker when she was in her 20's, then a circus ringmaster when in her 40's, a preacher when in her 60's, and now - in her 80's - a funeral director.

The interviewer looked at her, quite astonished, and asked why she had married four men with such diverse careers. She smiled and explained, "I married one for the money, two for the show, three to get ready, and four to go."



### **GOLDEN FROG WINNER** *February 2020*

Gwen Henderson actively joined in to activities at the Village of Warren Glenn with great enthusiasm. She is always ready to help where needed with a pleasant smile and welcoming attitude. Gwen is a good neighbor to everyone.

### **BETTY CHALLENGER THANKED**

Betty Challenger received a lovely *Certificate of Appreciation* and a beautiful bouquet of roses from the Activities Committee at the January dinner.

As announced in the last newsletter, Betty retired from ten years as treasurer of the residents' fund



She remains active on the Board of Directors and organizes the Supper Club, shopping trips and birthday cards.

In the past, Betty scheduled, supplied and cooked resident dinners along with Joyce Wilde.



### LIBRARY NEWS

Lois Eckhout, #124, is the volunteer who works in the library. She would like to remind people that books on religion and paperback books are in the computer room while hardcover books are in the library next to the lobby. Feel free to borrow books – we have some good ones! Also, Mark Benoit is busy making wooden book shelves in the computer room. Check it out!

### WHAT AM I?

What's that in the fire, and not in the flame?  
 What's that in the master, and not in the dame?  
 What's that in the courtier, and not in the clown?  
 What's that in the country, and not in the town? (see answer below)



### ANSWERS TO GROUNDHOG'S DAY QUIZ (Bottom of pg. 2)

Germans, Pennsylvania, Feb. 2, badgers, Phil

### ANSWER TO *WHAT AM I?*

The letter R

## Welcome, New Neighbors!

**Linda Westphal**, #220, and her dog, Daisy Mae, moved in the day of our Christmas party and felt comfortable enough to come to the party. She has been participating ever since, enjoying birthday bingo, Yahtzee and Friday bingo. She likes her apartment and the friendly people who live here. Moving in was easier because she has been friends with Deb Bertilino for forty years since they were neighbors in Ferndale.

Linda worked in retail most of her life and retired from Hiller's Market. She was very involved in the Girl Scouts, serving as leader of Brownie, Junior and Cadette troops, unit manager for all troops in Ferndale and Council volunteer for ten years. She loved camping and doing crafts with the girls.

Linda is a widow with two daughters and a woman who is like a daughter to her, eight grandchildren and two great grandchildren with two more on the way! Her family is involved in her life, visiting the new apartment and helping her put pictures on the walls. Her grandson, a student at Central Michigan University, gave her a stamp of approval when he said that Warren Glenn "was better than the dorms at college."

**Miftah and Sahina Choudhury**, #219, have been married for eleven years and are from Bangladesh, a country surrounded by India on 3 sides and the Indian Ocean on its southern border.

The couple moved to the Village of Warren Glenn so they could be near Mr. Choudhury's children. He has two daughters and one son, two live in Warren and one lives in Sterling Heights. Another son passed away as did his first wife. They have six grandsons and one granddaughter.

Mr. Choudhury came to the United States in 1987 and worked in a restaurant in New York City, a factory in New Jersey and then a factory in Sterling Heights. He speaks five languages: Bengali (Bangladesh), Hindi (India), Urdu (Pakistan), German and English. He is an American citizen.

Mrs. Choudhury has brothers in New York and sisters in England. She is very hospitable and appreciates people's kindness.



**Everyone is invited**  
**February Birthday Party**  
**February 6 @3 PM**  
**in the Community Room.**

**Everyone is invited**  
**Cake, ice cream and**  
**a beverage will be served.**

**Celebrate the Golden Frog Winner.**  
**Receive a gift for your birthday.**  
**Birthday BINGO will follow.**



**RESIDENT BIRTHDAYS**

- Feb 3 Mark Hamama #214
- Feb 3 Dann Federico #208
- Feb 15 Etta Adams #213
- Feb 20 Sr. Mary Fagan #209
- Feb 22 Juanita Sellers #206

**CLASSIFIEDS**

**ALTERATIONS & MENDING** - Shorten pants and sleeves. Take-in or let-out clothes. New elastic and more. Fast and reasonable, call Diane at 586-350-1751.

**AVON PRODUCTS** - If you are looking for an Avon Lady, call **Pat Phillip** @ 248-515-7549.

**MANICURES** - Hand & arm massages and facials in your apartment or mine. Licensed with very reasonable prices. For more information, call Mickey at 313-728-1623.

**WATCH BATTERY & WATCH BAND REPAIR** - All work guaranteed one year. Low cost. Call Mac MacDougall at 586-484-0417.

**SCHWAN'S FOOD** - A deliveryman comes to the lobby of our building every other Wednesday at 4:00 p.m. He takes orders and fills them from his truck.

**Soul Food Dinner**

**Sunday, February 23**

**5:00 p.m.**

**Community Room**



*Lovingly prepared by Sherita and Friends!*

Dessert donation.  
Please donate toward cost of food.  
\$5 suggested but not required.  
50/50 Raffle  
Bring refrigerator dish for leftovers.  
Sign-up in mailroom.



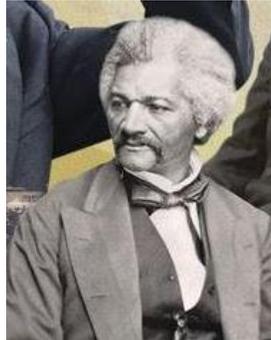
It was a busy holiday season and a fun Christmas party with a great band.

# Who Am I

## Notable Black Heroes

Instructions: Match the corresponding figure to their contribution or accomplishment.

- A. Frederick Douglass \_\_\_\_\_ I was an Associate Justice of the Supreme Court of the United States who won the pivotal Brown vs. The Board of Education.
- B. Percy Julian \_\_\_\_\_ I bravely fought to abolish slavery. I used my words and voice to fight for the rights of my fellow African Americans.
- C. Martin Luther King Jr. \_\_\_\_\_ We were a group of African-American military pilots who bravely fought in World War II.
- D. Harriet Tubman \_\_\_\_\_ I was the first African American woman to be issued a pilot's license. I went on to encourage many others to do the same.
- E. George Washington Carver \_\_\_\_\_ I was an African American research chemist and a pioneer in the field of medicine.
- F. Tuskegee Airmen \_\_\_\_\_ My given name is Isabella Baumfree and I was an African-American abolitionist and women's rights activist who escaped slavery in 1826.
- G. Rosa Parks \_\_\_\_\_ I was a Baptist minister and civil-rights activist most known for the advancement of civil rights using nonviolent civil disobedience.
- H. Bessie Coleman \_\_\_\_\_ I was an African-American abolitionist and humanitarian. After I escaped slavery myself, I returned to help other slaves escape the same fate using the Underground Railroad.
- I. Thurgood Marshall \_\_\_\_\_ I was an American botanist and inventor best known for my groundbreaking work with peanuts and sweet potatoes.
- J. Sojourner Truth \_\_\_\_\_ I refused to give up my seat on the bus. I am often referred to as "the first lady of civil rights."



Answers on pg. 8

### SERVICES

#### Beauty Salon

Beautician Gloria Blood is here every Thursday. She offers a variety of services in the beauty salon on the second floor across from the lobby elevator.

Due to the rising cost of beauty products and the fact that prices have remained the same since 2011, a slight price increase will start on February 1, 2020.

A sign-up sheet on the salon window includes a list of services and the new prices.

#### Chiropractor

Dr. Jamie Beck comes to our building on Mondays, Wednesdays and Thursdays at 10:30 AM. If you need to see the chiropractor, go to the exercise room on the second floor. No appointment is necessary. First time patients must bring their identification and insurance cards. Most insurances cover this service.

#### Podiatrist

Dr. William Rubin comes to the building approximately every six weeks. He will see you privately in your apartment. Watch for the sign-up sheet in the mailroom. After you sign-up, podiatry staff will contact you by phone to get your insurance information. Most insurance plans cover this service.

#### Prescription Delivery

CVS pharmacy at 12 Mile and Ryan will deliver prescriptions free of charge to our residents. The telephone number is 586-756-8900. Other pharmacies in the area may deliver too.

## From the Service Coordinator

Denise Giallombardo, B.S.W., Presbyterian Villages of Michigan

### THE 2020 CENSUS: DOES IT MATTER?

Yes, because it directly helps to provide you with services and programs!

Once a decade, America comes together to count every resident in the United States. The decennial census was held in 1790 as mandated by the Constitution. The census counts our population and households, providing the basis for reapportioning congressional seats and distributing more than \$675 billion in federal funds annually to support states, counties and communities' vital programs — impacting housing, education, transportation, employment, health care and public policy.

- **Residents** use the census to support community initiatives such as Food Stamps, Medicaid, emergency funding through the Michigan Department of Human Services and Medicare B.
- **Businesses** use Census Bureau data to decide where to build factories, offices and stores which create jobs.
- **Local government** officials use the census to ensure public safety and plan new schools and hospitals.

As your Service Coordinator, I can help you fill out the 2020 Census. All information strictly confidential. More to follow later.

### Come to the Service Coordinator Programs in February

FEB 11, TUESDAY, 10:30 AM – 12:30 PM	DEB'S DOLLAR STORE	COMMUNITY ROOM
FEB 13, THURSDAY, 1:00 PM – 2:30 PM	SAFETY IN COMMUNITY	COMMUNITY ROOM
	Sarah Veliz, LMSW, will be leading a conversation about the 3 critical incidents that occurred in our community between August – December 2019 that have left some residents feeling unsafe, worried or even angry. Residents will develop a safety plan	
FEB 14, FRIDAY, MORNING	FOCUS HOPE	SR. COORD OFFICE
FEB 24, MONDAY, 1:30 PM	MSU EXTENSION	COMMUNITY ROOM
	Wise: Senior Wellness Education is a fun, interactive program (the kind that MSUE does so well!) that focuses on how to stay well as opposed to how to cure illness.	



Answers to **Who Am I? Notable Black Americans** on pg. 7: I, A, F, H, B, J, C, D, E, G



*Happy*  
**VALENTINE'S**  
—▶ **DAY** ▶—



N	A	O	M	S	E	T	A	L	O	C	O	H	C
A	I	E	V	R	N	A	E	D	E	A	O	N	V
C	H	E	R	U	B	N	D	D	I	N	B	N	A
G	E	E	E	N	P	C	N	M	E	E	E	C	L
N	E	V	V	R	R	E	E	N	I	N	G	E	E
E	R	O	E	C	I	E	G	C	E	R	V	E	N
C	T	L	E	R	D	A	T	E	N	S	E	N	T
L	U	E	F	O	P	H	D	E	E	A	U	R	I
A	I	Y	U	M	F	I	H	S	N	V	M	N	N
I	O	A	A	Q	E	C	O	E	L	I	N	O	E
B	T	H	D	O	U	R	E	I	R	M	M	B	R
U	C	L	N	E	D	O	D	I	P	U	C	E	R
E	R	C	O	E	M	B	B	C	R	H	I	C	B
S	C	D	R	O	S	U	R	D	R	B	N	O	I

ADMIRER

LOVE

CHERUB

RED ROSES

CHOCOLATES

VALENTINE

BOYFRIEND

DATE

CUPID

BOUQUET

ROMANCE

BE MINE

CHAMPAGNE



## It's Your Life. Live It Well.

By Tom Wyllie,  
Director of Wellness

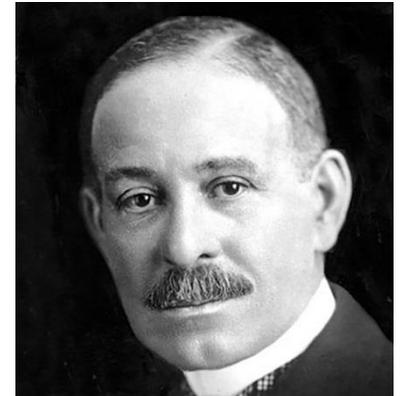
### ***Introducing Dr. Daniel Hale Williams***

If you are among the 500,000 plus Americans who undergo open-heart surgery each year, then you have Dr. Daniel Hale Williams to thank for it. Defying conventional wisdom and against all odds, Dr. Williams successfully stitched together a tear in the heart lining of a young stabbing victim, which by today's standards would be considered routine. What makes this operation remarkable is that it took place in 1893! Anesthetics were primitive, there were no antibiotics, and blood transfusion had yet to be perfected.

Despite the risk, Dr. Williams opened the victim's chest and performed the surgery. Unlike his predecessors, however, he used early antiseptic methods to cleanse the repaired wound before re-closing the chest. Fifty-one days later the victim left the hospital infection free, and lived another 20 years. Until that time, patients who had their chests surgically opened died days later usually from massive infection. Thanks to Dr. Williams' pioneering surgical techniques and use of antiseptics, no longer was open-heart surgery considered to be an automatic death sentence.

In addition to being the first physician to successfully perform open-heart surgery, Dr. Williams founded Provident Hospital in Chicago, the nation's first interracial hospital and nurse training school. He was also the first African American physician to be inducted into the American College of Surgeons.

This February, as we celebrate both Heart Health Month and Black History Month we owe Dr. Williams a debt of gratitude for making the seemingly impossible possible and saving countless lives as a result.



### ***When we give cheerfully and accept gratefully, everyone is blessed – Maya Angelou***

Starting May 2019, Presbyterian Village Foundation Corporate Office rolled out a new program, *Blue Jean Friday*. Employees paid to wear jeans on Friday. Dollars contributed went to the Resident Benevolent Fund. Because corporate employees wore blue jeans residents received **\$1,521** worth of support in 2019.

## ***Hut-Hut: Super Bowl Weather Trivia***

This year's Super Bowl is February 2 in Miami, Florida. After several years of playing in an indoor stadium, the game once again will be played outdoors. Less than half of the Super Bowls have been played indoors. Only 20 of the previous 53 have been in domed stadiums, while 32 have been outdoors in "warm weather" cities.

The 2014 Super Bowl was the only one held in a "cold weather" city without a domed stadium. It was held at MetLife Stadium in East Rutherford, New Jersey and although the weather was mild for New Jersey in the winter with a game time temperature of 49 degrees, 8 inches of snow fell the next day. At the previous year's Super Bowl, a power blackout in the third quarter delayed the contest for 34 minutes.

Some other interesting facts from Super Bowl weather history include:

- 3 had snow reported on game day (1982, 2006, 2018).
- 1 was played during an ice storm (2000).
- The warmest high temperature on game day was 82 degrees. (1973, 2003).
- The coldest high temperature for an outdoor game was 9 degrees (2018).
- The coldest high temperature for an indoor game was 43 degrees (1972).
- The wettest Super Bowl was in 2007 with .92 inches of rain.
- 5 outdoor games had high wind gusts (1980, 1984, 1998, 2007, 2016).



### ***Join us for a Yahtzee Tournament***

Date: Every third Wednesday, next date is February 19.

Time: 6:30 p.m.

Place: Community Room

Cost: \$3 each night for five games



Nightly winners: First and second place

Nightly prize: Depends on number of players

Final winner: First person to win 1<sup>st</sup> place three times

Final prize: \$50 gift certificate to Krogers

Bring snacks and beverage if desired.

Lots of laughter was part of the first Yahtzee game in the tournament. Eleven people came and everyone had a Yahtzee! With two Yahtzee's each, Betty won \$20 and Gail won \$13. Feel free to come and join us on Wednesday, February 19 for more games and fun.



**Presbyterian Villages  
of Michigan  
Mission Statement**

Guided by our  
Christian heritage,  
we serve seniors of  
all faiths and create  
new possibilities for  
quality living.

[www.pvm.org](http://www.pvm.org)

**Office Number (586) 751-5090**

**Village Staff**

**Anne Lilla**  
*Administrator*

**Stacey Klooster**  
*Administrative Assistant*

**Mark Benoit**  
*Maintenance Tech*

**Emmi Parada**  
*Housekeeper*

**WARREN GLENN BOARD MEMBERS**

Malcolm McDougall, President  
Betty Challenger Sister Mary Fagan  
Marijo Hockley Mary Blaszczak

**Emergency / After Hours Number (586) 554-4008**  
**Fax Number (586) 751-7876**



**Presbyterian Villages of Michigan Foundation** serves Michigan seniors of all faiths by raising essential funds to support the mission of Presbyterian Villages of Michigan for the greatest needs of our residents. A gift to Presbyterian Villages of Michigan Foundation is truly an investment in our residents. For more information on how you can help Michigan seniors, call Presbyterian Villages of Michigan Foundation at **248-281-2040** or visit [www.pvmfoundation.org](http://www.pvmfoundation.org)

**REMEMBER TO VOTE!  
PRESIDENTIAL PRIMARY & DIA MILLAGE  
ELECTION ON MARCH 10**

The Presidential Primary on Tuesday, March 10, 2020 will narrow down the list of Presidential candidates for the November election. You chose to vote in the Democratic or the Republican side for the candidate that you think would be a good President.

Remember that the Detroit Institute of Arts has a millage renewal on the ballot too. The millage has resulted in free admission to the museum for people in the tri-county area (us!) and pays for senior citizen and student bus trips to the museum. Residents from Warren Glenn have gone on the trips and enjoyed it very much.

If you want to vote in this election, but are unsure of your registration status, please call Warren City Clerk Sonja Buffa, 586-574-4557, for assistance. If you would like an absentee ballot, call the Clerk as well.



Thank you to Diane Sexton for *Ralph the Elf* over the holidays. Eleven people participated in the word contest and everyone in the building enjoyed Ralph's antics. He was a busy elf!

**Embrace the possibilities**